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► **Renowned Children's Hospital in Southern California**

Business Problem

- The client faced issues with specification development and needed a partner that not only provided CCL® skills but also could lead and augment the existing IT team in gathering specifications.

Solution

- Managed a group of IT personnel to facilitate the creation of custom reports to aid the end users in their daily tasks. Reports included an automated Televox reminder, dietary orders, nurse review, and a departmental activity journal.
- The existing CCL® team was able to construct reports but struggled with the data models and query efficiency and needed direction.

Benefits

- Automated many processes to free up time for the hospital staff to perform more pertinent duties.
- Enabled the reporting team to handle any future custom CCL® report requests.
- Ensured that the transactions from the billing system interface were balancing with the Cerner® data and that the future ProFit™ install would work properly with the current interface.

► **Leading Health Care System in the Midwest**

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Business Problem

- The client partnered with Cerner® to be the first site to implement the newly created ProFit™ module. Since the module was in its infancy stage it was lacking a broad and reliable set of standard reports and Cerner® needed the services of experienced and proficient report writers and specification gatherers.

Solution

- Work directly with both the client and the Cerner® ProFit™ team to design, create, test, and implement nearly 85 ProFit™ reports to be used by the health care system and also propagate to all Cerner® ProFit™ clients.
- Assist during go-live with troubleshooting application, reporting, and database inconsistencies.
- Train the client end users in CCL® via classroom work and one-on-one interaction to allow them to create their own custom reports going forward.

Benefits

- Established a core set of standard ProFit™ reports for all Cerner® clients to assist them in tracking their revenue and billing cycles to ensure timely turn-around on their financials.
- Enabled the client to build their own reports more accurately, efficiently, and less costly.

► **Premiere Health Care Network for the West Coast**

Business Problem

- The client needed a proven leader to head up the Reporting team to provide direction and assistance with the reporting needs of the Pharmacy and Nursing teams.

Solution

- Lead the Reporting team to work with the Pharmacy group (including the director and multiple pharmacists) to gather requirements, design and create reports and labels, and hand off to the client's IT group.
- Work with the Nursing group to design and create a Kardex form and report within PowerChart™ using GenViews.

Benefits

- Facilitated in the day-to-day operations of the Pharmacy group to ensure proper patient care regarding drug interactions and allergies along with ensuring the price was accurate by maintaining the Formulary.
- Provided a quick and easy way for nurses to view a patient's Kardex both real-time and in report form to help reduce inaccuracies and the use of manual data collection.

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