



**Need help with  
your Cerner®  
system? Let  
Akcia help you.**

**Our consultants  
are clinically  
trained with  
in-depth  
experience on the  
Cerner®  
platforms. By  
utilizing Akcia's  
expertise, your  
goals will be met.**

### E-mail

CernerSales@Akcia.com

### Fax

816.452.4916

### Web

[www.akcia.com/cerner](http://www.akcia.com/cerner)

### Toll-Free Phone

1.877.Akcia.4.U  
(1.877.252.4248)

### Contact

**Douglas Akbari**

Sales Director

E-mail

[Douglas.Akbari@Akcia.com](mailto:Douglas.Akbari@Akcia.com)

816.452.0564 ext 102

### ► Multi-Facility Health System located in the Great Lakes area

#### Business Problem

- ▶ The client was having trouble installing a new software package. Client requested that the candidate have expertise in the following areas: clinical experience in the pharmacy field, Millennium PharmNet™ application and Millennium PharmNet™ data model. The health system looked to Akcia to provide someone with leadership skills and a clinical background as a

#### Solution

- ▶ Building databases.
- ▶ Testing Cerner applications.
- ▶ Assisting with PharmNet design.
- ▶ Working with CCL® custom reporting.
- ▶ Training new members in the application functions, database model, and application troubleshooting tools -- including CCL®.

#### Benefits

- ▶ Helped educate the current permanent staff.
- ▶ Ensured that the client met all project milestones for build and testing.

### ► Leading Children's Hospital in the Midwest

#### Business Problem

- ▶ The hospital sought assistance from Akcia with their on-going implementation of Cerner® Millennium Enterprise Scheduling. They were taking a phased approach to rolling out Cerner®'s Integrated Orders to Scheduling. This involved Akcia in designing, building and testing in the new areas, as well as maintenance and support of their Production environment.

#### Solution

- ▶ Akcia provided support in the following areas:
- ▶ Current State Documentation and Analysis.
- ▶ Future State Documentation and Analysis.
- ▶ Design.
- ▶ Build.
- ▶ Testing.
- ▶ Production Support.
- ▶ Troubleshooting.
- ▶ Knowledge Transfer.
- ▶ Issue Resolution.
- ▶ Visual Explorer Audit Reports.

#### Benefits

- ▶ Due to Akcia's dedication, the hospital completed two successful, on-time conversions and is planning for the next Phase.
- ▶ Having Akcia on-site has given the hospital a liaison between Cerner® and the hospital staff to facilitate the logging, troubleshooting and resolving of issues.
- ▶ At the hospital, Akcia has successfully tested and rolled out to Scheduling a major code release and an Oracle upgrade.

### ► Multi-Facility Health System located in the Great Lakes area

#### Business Problem

- ▶ The client needed an experienced leader to help on their Business Team. They looked to Akcia for assistance with clinical programs, core functionality, interfacing and CCL® programming.

#### Solution

- ▶ Build tools for code sets, locations, organization and security.
- ▶ Encounter domain table.
- ▶ Match and tag logic and clean-up process.
- ▶ HL7 messages.
- ▶ ADT interfaces.
- ▶ Writing custom CCL® reports

#### Benefits

- ▶ Helped educate the current permanent staff.
- ▶ Ensured the staff met all project milestones.

**Single Focus. Extraordinary Results.  
Cerner® Professional Services from Akcia.**